

Authenticom Manual DMS Feeds

If your dealership uses Reynolds and Reynolds, the connection between your DMS and Authenticom requires manual data pushes **AT LEAST** once a week. Below is a brief overview of the onboarding process to start your dealership's DealerVault® account if your dealership does not have an existing DealerVault® account.

The database contact you provided on the onboarding form will receive an email asking them to create their dealership's DealerVault® account. [Here](#) is a quick guide to begin the initial onboarding process.

Once that is complete, Authenticom Support will reach out about completing your DMS integration with DealerVault®. This part is very important to coordinate with Authenticom Support to set up a meeting for them to install the ER-Ingnite platform and build the reports, enabling your dealership to export data to DealerVault®. This meeting takes roughly 45 minutes to install and go over the tools in the platform and complete your first export.

If your dealership already has an account, the database contact provided on the onboarding form and all DealerVault® account admins will receive an email about a new feed request. The feeds can either be approved through email, or you can log into DealerVault®, navigate to pending activities on your home tab, click on the pencil, and approve the request.