

Authenticom Onboarding

Below is a brief overview of the onboarding process to start your dealership's DealerVault® account if your dealership does not have an existing DealerVault® account.

The database contact you provided on the onboarding form will receive an email asking them to create their dealership's DealerVault® account. [Here](#) is a quick guide to begin the initial onboarding process.

Once that is complete, Authenticom Support will reach out about completing your DMS integration.

If your dealership already has an account, the database contact provided on the onboarding form and all DealerVault® account admins will receive an email about a new feed request. The feeds can either be approved through email, or you can log into DealerVault®, navigate to pending activities on your home tab, click on the pencil, and approve the request.